

WHO SHOULD I CONTACT?

Name: _____ Date: _____



LOCAL COUNCIL



STATE/TERRITORY



FEDERAL

Write L, S/T or F for the most appropriate starting point.

1. Council playground equipment needs repair.

2. A question about a state public school service.

3. An immigration application question.

4. Opening hours of a council library.

5. A question about federal legislation.

6. A service question for a state-run public hospital.

These examples show usual starting points. Funding and responsibilities can overlap. In the ACT, the territory government also handles local services.

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7. Council rubbish collection has been missed.

8. A question about a state transport service.

9. A question about an Australian passport.

10. Maintenance of a council-owned swimming pool.

11. A question about a state police service.

12. A question about a federal social security program.

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